
Walk-In Payments



PAY RENT IN CASH AT PARTICIPATING WALK-IN PAYMENT LOCATIONS

Invitation Homes accepts cash rent payments through our Walk-In Payment System (WIPS) at participating stores near you!

To use the payment system without being charged late fees, please make sure you submit payment for the **exact balance** reflected on your payment portal every month on or before your rent due date.

- **Easy** - Pay at more than 18,000 participating locations
- **Fast** - Same day credit
- **Simple** - Just present your WIPS account number and cash payment
- **Convenient** - Many locations open 24 / 7
- **Secure** - Receipt provides proof of payment

GET STARTED NOW!

To find Walk-In Payment locations near you, visit
www.checkfreepay.com/agentlocator
select WIPS Rent Payment

WIPS FAQs

Q: How do I get my Walk-In Payments System account number?

A: Contact your property management team to request your Walk-In Payments System account number. Each resident responsible for payment will be issued a Walk-In Payments System account number. Account numbers must be presented during each transaction to ensure a secure payment to the correct account.

Q: How do I pay my rent with a Walk-In Payments System account number?

A: Take your Walk-In Payments System account number to the customer service center of a participating location. Present your account number and cash payment at the participating location – you will need to know the amount due and include any additional fees owed at the time of the transaction. Your Walk-In Payments System account number must be presented at time of payment to ensure secure and proper payment to correct account. Proof of payment will be provided upon completion. A government issued photo identification document may be required at some locations.

Q: How do I find additional participating locations?

A: Go to [checkfreepay.com/agentlocator](https://www.checkfreepay.com/agentlocator). In the “Please select Biller” drop-down menu, select **WIPS Rent Payments** and enter your zip code and type in the user authentication code displayed on the screen to see a list of participating locations in your area.

Note: K-mart, ACE Cash Express, Walmart, and H-E-B stores accept Walk-In Payments System Rent Payments.

Q: How do I make sure I pay the right amount and avoid late fees?

A: To use Walk-In Payments System without being charged late fees, please make sure you submit payment for the exact balance reflected on your payment portal every month, plus the transaction fee, by 7 p.m. ET on your rent due date.

Q: Are there any additional costs for using my Walk-In Payments System account number?

A: There is a small transaction fee each time you make a payment using the Walk-In Payments System. Contact the participating agent location for specific details.

Q: Are same day payments available?

A: Payments will be credited the same day you make a payment at a participating location by 7 p.m. ET. Check with your property management team for additional information regarding payment timing and late fees.

Q: What if my Walk-In Payments System account number is lost, stolen or forgotten?

A: Lost, stolen, or forgotten account numbers will be replaced through your property management team. Replacement fees may be applicable - consult your leasing office for additional details. As a reminder, Walk-In Payments System account numbers do not contain personal information and can ONLY be used to pay your specific rent.

Q: What if I move?

A: Your Walk-In Payments System account number is only valid for your home. Check with your property management team for details.

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